

## What is PMO?

In the land of projects, PMO is mostly known as Project Management Organization. There are more than one definitions known. It can be a department which mainly deals with managing and supporting projects, programs and portfolio's concerning;

- Setting up and carry out standards for managing projects and programs.
- Securing quality by training and control mechanisms
- Direct support of project and program managers in their activities like planning, stakeholder-, resource-, financial-, change-, risk- and issue management.

PMO's differ per organization in scope, strategy and maturity, as illustrated in the PMO maturity cube, developed by Americo Pinto. For example, there are PMO's supporting projects and programs for the whole organization(s) (corporate level) or for one or more departments. PMO can also support a single program or project.

The PMO service fully depends on the organizational demands.

## What is !D?

!D stands for identity! A human being is busy with his identity his whole life, sometimes aware, sometimes unaware. An identity tells who she/he is and how others see him/her.

Generally we find it very important how others see (keep seeing) us. How often does it match with our self image? Human behavior can change rapidly.

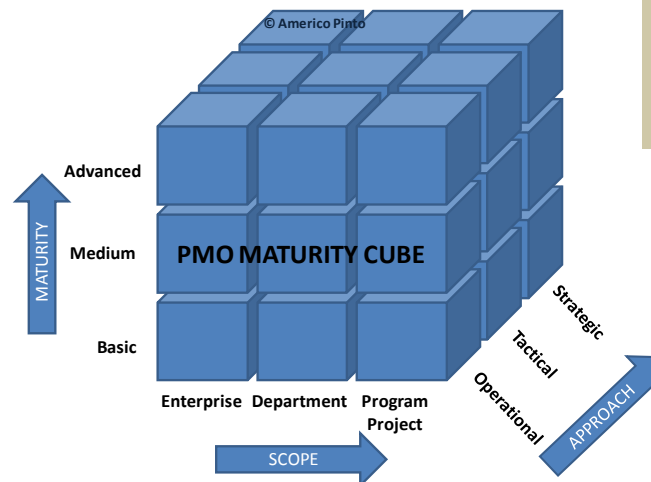
Organizations are basically dealing with the same issue. The world changes, so do the demands. Programs and projects within an organization are setup to help fulfilling the organizational main desire; reaching the strategic goal. This is closely linked to the identity the organization wants to emit.

## What is PMO !D?

PMO !D is an organization which aims to making sure that the PMO gets and keeps the identity, which fits the organization's desired identity and meets the stakeholders expectations. Building and maintaining the identity is done by; consultancy, project management, interim management and training.

Practice still shows that the PMO lacks alignment with the organizational needs. Stakeholders like budget holders, program and project managers often have difficulty understanding the added value of a PMO. On the other hand, the PMO do not always have clearly identified their scope of work. This results in not meeting the expectations and poor communication. An unclear PMO identity could lead to abolishment in the worst case.

PMO !D wants to stop this from happening with help of experience practice, industrial standards like Prince2, P3O, P3M3 and the PMO maturity cube.





## Consultancy

As a consultant, PMO !D helps with the identity development of your (current) PMO. Questions like who, what, why, how, where and when are clearly answered. Input are the stakeholders and industrial standards combined with hands-on experience from various industries.

From the consultant you may expect pro-active participation with developing the identity and designing a proposal to implement the PMO. The consultant will also develop and implement the PMO environment (tooling and processes) for you.



## Project Management

As a project manager PMO !D is responsible for the allround PMO implementation into your organization. Depending on the desires, it consists of processes, trained staff and embedding of tools. The project manager is Prince2 2009 Practitioner certified and uses this methodology in a practical way.



## Interim Management

The current PMO department is managed by a PMO manager or team lead. The tasks or responsibilities can consist of:

- Daily management of the PMO team
- Guaranteeing and improving processes and quality of both programs and projects.
- Human resource management of projects and programs.
- Active stakeholder management concerning project related business

As an Interim manager, PMO !D picks up these activities to guarantee and improve the PMO identity.



## Training

Properly trained project and program managers will be better able to maintain the quality of their projects and programs. Trained PMO staff will be better able to maintain the PMO identity.

As a trainer, PMO !D will inventory who needs which training to make sure staff are properly trained. This can be certification (example, Prince2, P3O) and fit for purpose training (being able to deal with processes, reports, tooling etc).